**Hello Latifat**

**Thank you for your phone call.**

**As we discussed I am sending you an updated summary with the associated documents over the next few days.**

**The summary will try to cover events in chronological order and I will suggest what I think went wrong (in terms of the Council’s administration), how it could be improved, and finally its implications.**

**The summary and documents all relate to a development at 12 Davis Crescent, Pirton (Reference** 20/00529/FP) **and the Planning Department documents are available on their website.**

**PRE APPLICATION ADVICE - MAY 2019**

The first document (attached) is the Pre Application Advice provided by one of the Planners which provides an indication of some of the potential problems (potential harm) and the local residents who may be affected.

**What went wrong**

This document was not placed on the Council website and was only found after a recent problematical Freedom of Information investigation.

This document was not mentioned in subsequent examination of the Planning Application and a number of the problems and the implicated local residents were not considered or consulted.

**How things could be improved**

All related Planning Documents should be placed onto the Council website so local residents are aware of the progress of an Application and any matters where they could be implicated.

Implicated local residents should be made aware and should be allowed to be consulted about identified problems

**Implications**

No one was aware of this document, the identified problems, and the implicated local residents – the root of many of the subsequent difficulties.

Subsequently there seems to have been a determined effort to prevent neighbourhood notification and discussion.